

# Fire and EMS Services RFI 2021-001 Presentation

February 27, 2021

Village of Indiantown, Florida



# INTRODUCTION

## Presenters

[Allen Ward](#) | Regional Director, Command Fire Chief

[Brooke Liddle](#) | Operations Manager, AMR Florida

[John Hannon](#) | East Group, Fire Chief / Director Business Development





# OVERVIEW

## Rural Metro Fire History

- Founded in 1948, RMFD is one of the largest providers of fire and emergency services.
- In 1995, Rural Metro Fire's Specialty Fire Division began providing fire/ems services to airports, refineries and manufacturing facilities.
- In 2016, RMFD was acquired by American Medical Response and rolling up to Global Medical Response with more than 38,000 employees nationwide.
- Support of operations of all levels of response and complexity to protect sensitive and critical assets, facilities, and infrastructure.

# OVERVIEW

## Rural Metro Experience

Knox County Fire, TN

Sikorsky, FL

Josephine County, OR

Service since 1976

Service since 1999

Service since 1996

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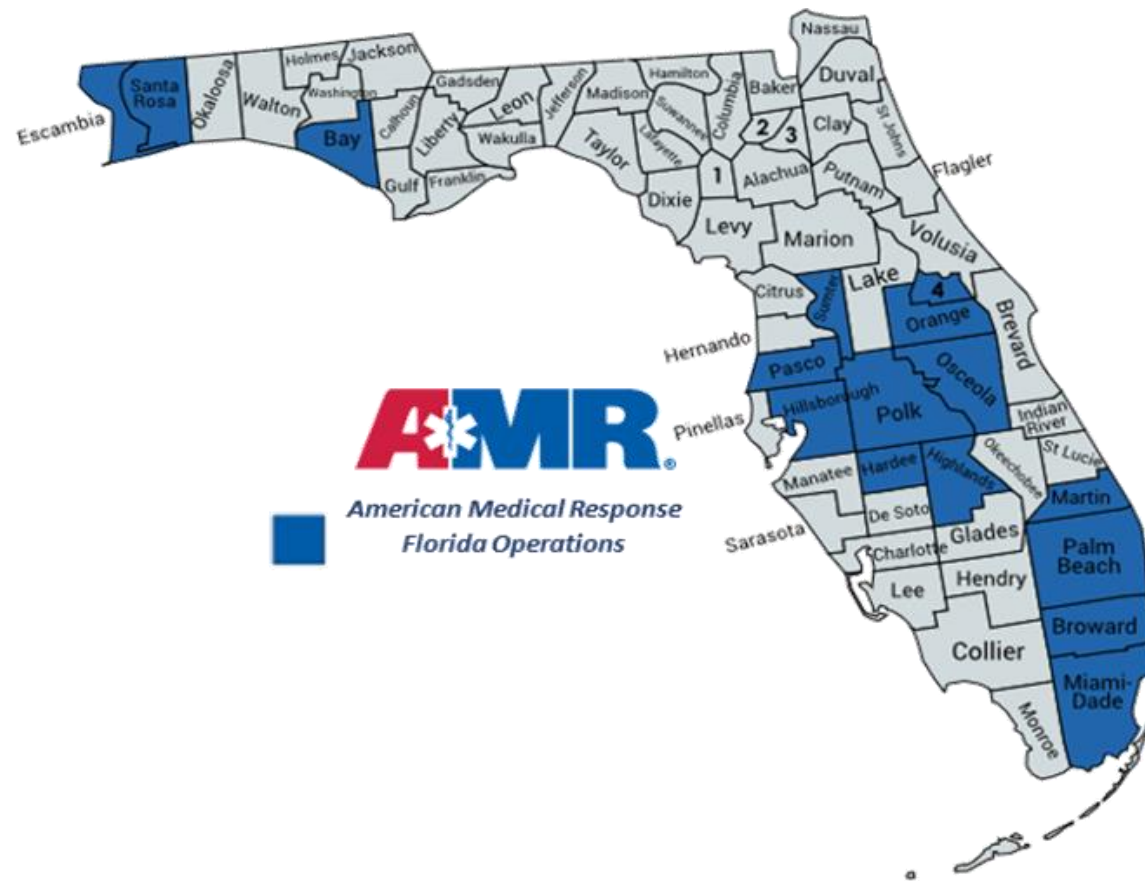
Career all hazard Fire  
Department providing  
Fire/EMS, rescue and  
prevention

Career all hazard Fire  
Department providing,  
Fire/EMS, Aircraft Rescue &  
Firefighting (ARFF), water  
rescue, and prevention

Career all hazard Fire  
Department providing  
Fire/EMS, rescue and  
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# OVERVIEW

# AMR Experience



# OVERVIEW



**Rural Metro Fire and AMR also have the strength and backing of a global organization.** Global Medical Response, our parent company, specializes in ground and air medical transportation. With one of the largest fleets of ambulances and medical aircraft in the world, Global Medical Response touches the lives of millions of patients a year.



Global Medical Response Inc.



AMR Holdco, Inc.



**RURAL  
METRO**

Rural Metro Fire Dept. Inc.



PATIENT INTERACTIONS

**10 MILLION**  
PATIENTS TREATED LAST YEAR

**EVERY 10 MINUTES**  
WE PERFORMED A CRITICAL INTERVENTION



**WE PROVIDE CARE IN COMMUNITIES WORLDWIDE**



QUALIFIED TEAMS

**37,656**  
CLINICIANS & SUPPORT PERSONNEL



4,000 COMMUNITIES



360 AIR BASE LOCATIONS



66 COMMUNICATION CENTERS



54 FIRE STATIONS



COMMISSION ON ACCREDITATION OF  
AMBULANCE SERVICES (CAAS)  
ACCREDITED OPERATIONS  
THAT'S MORE THAN ANY OTHER EMS SYSTEM



VEHICLES & AIRCRAFT



7,000 GROUND  
VEHICLES



350 ROTOR-WING  
AIRCRAFT



113 FIXED-WING  
AIRCRAFT



115 FIRE  
VEHICLES



**camts**  
Commission on Accreditation of Medical Transport Systems



**EURAMI**  
European Ambulance Centers

DoD Air  
Transport  
Program

PROVIDING CARE TO THE WORLD AT A MOMENT'S NOTICE



# TRAINING AND EXPERTISE

## Highly Trained and Service Focused

- Average years of experience
  - Firefighters 13.25 years
  - Supervisors 17.25 years
- Training
  - Able to teach all required classes in house with FL certified instructors under Florida ID 06311
- Certifications
  - **Firefighters:**
    - Firefighter I / II
    - Hazardous Materials Operations
    - OSHA Hazardous Materials Technician HAZWOPER
    - Emergency Medical Technician or Paramedic
    - Airport Fire Fighter
  - **Supervisors:**
    - Fire Officer I
    - Fire Instructor I
    - Fire Life Safety I



# SUGGESTED APPROACH

## Our Staffing & Resources

### Deployment

- 24/7/365 staffing model
- Meet or exceed State certifications
- Certified fire personnel
- Certified EMS personnel

### Resource Needs/Options

- Type 1 Fire Apparatus
- Ambulance (COPCN)
- Staff Vehicles
- Specialty Apparatus
  - Tender, Brush Truck, Ladder Truck

# SUGGESTED LEAD-TIME

Proposal: 90 days minimum



Contract  
Award

Logistics  
and Staffing

Mobilization

# MOBILIZING ADDITIONAL STAFF

## Tiered Approach

Shift/Personnel Call back	Additional resources (off duty or on call) from within local dept
Local/County Mutual Aid	Establish agreements with area departments to give and receive aid
State Mutual Aid	Agreement between FL and Indiantown
Special Request	Additional personnel/equipment from within GMR Family

# FACTORS EFFECTING COST

## Personnel and Staffing Model

- Payroll and benefits highest cost
- Deployment models
- Full time or Combination



# LOGISTICS OPTIONS

## Personnel Management

- All personnel
- Specific job classifications

## Fleet Management

- Purchase of apparatus and equipment on apparatus
- Maintenance of apparatus and equipment

## Station Management

- Temporary station vs permanent station/s
- Furnishings of station/s

# COMMUNITY ENGAGEMENT

Recommendations to engage local community...

- Reserve fire and EMS personnel
- Community Risk Reduction
  - Smoke detector program
- Provide bystander CPR and “Stop the Bleed” to businesses and residents
- Train to work program
- Citizen Emergency Response Team (CERT)
- Shelter evacuation team
- Partnerships with Health Department and Emergency Management

# KEY POINTS & RECOMMENDATIONS

## Key Rural Metro Fire Benefits

- Direct Access to Fire Chief
- Largest private emergency services provider in U.S.
  - 40 states and 2100 communities
  - 37,700 employees nationwide
- 24/7 operational support
- Scale of economies for purchasing EMS and fire related supplies and equipment
- Extensive disaster response resources & experience
- Prime FEMA Contractor
- Customizable community services and solutions
- SafeRestart platform created in the early days of the pandemic to help first responders manage and control the spread of the virus within their workplaces



# QUESTIONS?

